

# Upgrade Product & Pricing Options

## Symmetrical High-Speed Internet Service<sup>1</sup>

Upgrade to Preferred service (12Mb/12Mb) . . . \$10.00 mo.  
Faster speed to surf the web, stream video & stay connected.

Upgrade to Ultra service (20Mb/20Mb) . . . . . \$20.00 mo.  
Super-fast speed to stream video in higher formats (Super HD, 3D),  
surf the web, online gaming & more.

Upgrade to Ultra+ (35Mb/35Mb) . . . . . \$40.00 mo.  
Ultra-fast speed to stream video in very high formats (4K, Super  
HD, 3D), view multiple streams, online gaming & more.

Upgrade to Mega (50Mb/50Mb) . . . . . \$50.00 mo.  
Hyper-fast speed to stream multiple streams in very high formats  
(4K, Super HD, HD), online gaming and more.

Static IP . . . . . \$15.00 mo.  
Augment your ability to run your own web site, remotely access  
your home PC, and participate in online gaming with a fixed IP  
address (if available).

Preferential Router Placement<sup>2</sup> . . . . . \$15.00 mo.  
If you require to replace our router with your router as the primary  
router connected to our Ethernet switch.

## Digital Home Phone Pricing

Unlimited Local/LD Package . . . . . \$34.95 mo.  
Unlimited calling nationwide (all 50 states) plus Canada including  
18 advanced calling features (Caller ID, Voice Mail, 3 Way Calling,  
Call Forwarding and more).

## DIRECTV® Packages

Upgrade to CHOICE™ Package<sup>3</sup> . . . . . \$16.99 mo.\*  
Access to over 175 channels.

Upgrade to XTRA Package<sup>3</sup> . . . . . \$29.99 mo.\*  
Access to over 220 channels.

Upgrade to ULTIMATE Package<sup>3</sup> . . . . . \$41.99 mo.\*  
Access to over 240 channels.

Upgrade to PREMIER™ Package<sup>3</sup> . . . . . \$91.99 mo.\*  
Access to over 315 channels including all premium networks.

Premium Networks . . . . . <sup>3</sup>  
HBO®, STARZ®, SHOWTIME®, Cinemax®, or SPORTS PACK

## Equipment

SD Receiver . . . . . \$69.00  
HD Receiver<sup>4</sup> . . . . . \$99.00\*\*  
HD DVR Receiver<sup>4</sup> . . . . . \$199.00\*\*  
Genie<sup>4</sup> . . . . . \$299.00\*\*

Genie Mini<sup>6</sup> . . . . . \$99.00\*\*  
GenieGo . . . . . \$149.00\*\*  
Cinema Connection Kit . . . . . No Charge

## DIRECTV Advanced Receiver Service

HD Access<sup>5</sup> . . . . . \$10.00 mo.  
DVR Service<sup>5</sup> . . . . . \$10.00 mo.  
Whole-Home DVR Service<sup>5</sup> . . . . . \$3.00 mo.  
Additional Receiver(s)<sup>6</sup> . . . . . \$6.50 mo.

## Miscellaneous Fees/Charges

Professional Home Visit . . . . . \$65.00  
(Service Call, Relocate, Transfer, etc.)  
Initial Install of DIRECTV to New Residents . . . No Charge  
Initial Install of Existing DIRECTV Customers . . . . . No Charge  
Initial Install of Internet Svc to New Residents . . . No Charge  
Installation of Digital Home Phone Service . . . . . \$29.99  
Installation of 2nd Phone Line . . . . . \$15.00  
Upgrade Programming Tier  
(after initial install) . . . . . No Charge  
Internet Service Upgrade (after initial install) . . . . . \$1.99  
DIRECTV Equip. Upgrade/Add  
(after initial install) . . . . . \$29.95  
Cinema Connection Kit Installation Fee . . . . . \$25.00  
GenieGO Activation Fee . . . . . \$15.00  
Preferential Router Placement . . . . . \$90.00  
Transfer Services within Community . . . . . \$65.00  
Downgrade Programming Tier . . . . . No Charge  
Downgrade Internet services . . . . . No Charge  
Disconnect Digital Home Phone . . . . . No Charge  
Disconnect 2nd Phone Line . . . . . No Charge  
Reconnect Fee for Non-Payment (no home visit) . . . \$35.00  
Reconnect Fee for Non-Payment (home visit) . . . . \$65.00

## Home Phone Fees

Block/Add/Change/No Charge . . . . . \$15.00  
Additional Listing Add . . . . . \$15.00  
Additional Listing Delete . . . . . \$15.00  
Block/Add/Change . . . . . \$15.00  
Change Address Transfer . . . . . \$15.00  
Change Address Keep Number . . . . . \$15.00  
Change Listing . . . . . \$15.00  
Change Number . . . . . \$15.00

Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

High-Speed Internet Service & Home Phone Service provided by Optical Communities. *Programming, packages, prices, number of channels, terms and conditions subject to change at any time.* Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges & Home Phone Fees are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement, copy provided at [directv.com/legal](http://directv.com/legal) and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

\*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee from \$3/mo to \$6/mo. will be assessed with CHOICE Package or above.

\*\*12-Month Lease Agreement: Purchase of 12 consecutive months (for Standard and Advanced Receivers) of any DIRECTV base programming package. Early cancellation will result in a fee of \$20/month for each remaining month. Must maintain 12 consecutive months of your DIRECTV programming package. Failure to activate all DIRECTV system equipment in accordance with the multi-dwelling unit programming agreement and equipment lease addendum may result in a charge of \$150 per receiver. All equipment is leased and must be returned to DIRECTV upon cancellation, or unreturned equipment fees apply.

<sup>1</sup> Actual speeds for Internet service will vary due to a variety of factors. Consult Optical Communities' Acceptable Use Policy ("AUP") at [www.opticalcommunities.com](http://www.opticalcommunities.com) as excessive bandwidth usage may result in additional charges or actions. <sup>2</sup> Modifying, altering, tampering or removing with the enclosure where our router is mounted in your apartment home constitutes a violation of the Company's AUP. <sup>3</sup> Consult <http://www.directv.com> for channels offered in each package &/or pricing if not shown. <sup>4</sup> Requires Advanced Receiver Service. <sup>5</sup> Per account. HD Access fee required for HD Receiver lease. DVR Service fee required for DVR Equipment. HD Access fee + DVR Service fee required for HD DVR service. HD Access fee + DVR Service fee + Whole-Home DVR Service fee required when networking HD DVR with additional receivers. <sup>6</sup> If you have two receivers and/or one receiver and a Genie Mini Client/Enabled TV/Device, the fee is \$6.50/mo. For the third and each additional receiver and/or Genie Mini Client/Enabled TV/Device on your account, there is an additional fee of \$6.50/mo. per receiver. Genie Mini Client and/or Enabled TV/Device.

Remote viewing requires a DIRECTV Genie Mini Client, H25 HD Receiver(s) or RVU-enabled TV/Device in each additional room. Certain programming may not be available for remote viewing. GenieGo device required and available separately to enable mobile devices. Requires DIRECTV subscription, a GenieGo device connected. Visit [directv.com/GenieGo](http://directv.com/GenieGo) for a list of compatible devices and additional details. iPad® remote control and live-streaming functionality requires a home-based Wi-Fi connection and is limited to the range of home-based network. Internet access and [directv.com](http://directv.com) login required (certain remote control functions require a standard DIRECTV remote).

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# Optical Communities

## Getting Started



Television



High-Speed Internet  
plus Home Wi-Fi



Home Phone

1-888-981-1849

[www.opticalcommunities.com](http://www.opticalcommunities.com)