# **Upgrade Product & Pricing Options**

## Symmetrical High-Speed Internet Service<sup>1</sup>

Upgrade to Preferred service (12Mb/12Mb) ... \$10.00 mo. Faster speed to surf the web, stream video & stay connected.

Upgrade to Ultra service (20Mb/20Mb). . . . . \$20.00 mo. Super-fast speed to stream video in higher formats (Super HD, 3D), surf the web, online gaming & more.

Upgrade to Ultra+ (35Mb/35Mb) . . . . . . . . \$40.00 mo. Ultra-fast speed to stream video in very high formats (4K, Super HD, 3D), view multiple streams, online gaming & more.

Upgrade to Mega (50Mb/50Mb) . . . . . . . . . . \$50.00 mo. Hyper-fast speed to stream multiple streams in very high formats (4K, Super HD, HD), online gaming and more.

Static IP ......\$15.00 mo. Augment your ability to run your own web site, remotely access your home PC, and participate in online gaming with a fixed IP address (if available)

Preferential Router Placement<sup>2</sup>.....\$15.00 mo. If you require to replace our router with your router as the primary router connected to our Ethernet switch.

## **Digital Home Phone Pricing**

Unlimited Local/LD Package..... \$34.95 mo. Unlimited calling nationwide (all 50 states) plus Canada including 18 advanced calling features (Caller ID, Voice Mail, 3 Way Calling, Call Forwarding and more).

## DIRECTV® Packages

Upgrade to CHOICE <sup>™</sup> Package <sup>3</sup> \$16.99 mo.* Access to over 175 channels.
Upgrade to XTRA Package <sup>3</sup> \$29.99 mo.* Access to over 220 channels.
Upgrade to ULTIMATE Package <sup>3</sup> \$41.99 mo.* Access to over 240 channels.
Upgrade to PREMIER <sup>™</sup> Package <sup>3</sup>
Premium Networks <sup>3</sup> HBO <sup>®</sup> , STARZ <sup>®</sup> , SHOWTIME <sup>®</sup> , Cinemax <sup>®</sup> , or SPORTS PACK
Equipment
Cinema Connection Kit Included

Equipment	
Cinema Connection Kit	ncluded
Remote Control (replacement)	\$20.00

:	DIRECTV	Advanced	Receiver	Service
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HD Access <sup>5</sup> \$10.00 mo.
DVR Service <sup>5</sup> \$10.00 mo.
Whole-Home DVR Service <sup>5</sup> \$3.00 mo.
Additional Receiver(s) <sup>6</sup> \$6.50 mo.

#### **Miscellaneous Fees/Charges**

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Professional Home Visit\$65.00 (Service Call, Relocate, Transfer, etc.)
Installation of DIRECTV & Internet Service \$65.00
Self-Install of DIRECTV & Internet Service No Charge
Installation of Digital Home Phone Service \$29.99
Installation of 2nd Phone Line \$15.00
Upgrade DIRECTV Programming Tier No Charge
Internet Service Upgrade (after initial install) \$1.99
DIRECTV Equip. Service Upgrade/Add
(if done remotely, no home visit) No Charge
(if home visit required) \$65.00
Preferential Router Placement\$90.00
Transfer Services within Community\$65.00
Downgrade DIRECTV Programming Tier or
Equipment Service No Charge
Downgrade Internet servicesNo Charge
Disconnect Digital Home PhoneNo Charge
Disconnect 2nd Phone Line
Reconnect Fee for Non-Payment (no home visit)\$35.00
Reconnect Fee for Non-Payment (home visit)\$65.00
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#### Home Phone Fees

	Block/Add/Change/No Charge\$15.00
	Additional Listing Add\$15.00
	Additional Listing Delete\$15.00
	Block/Add/Change\$15.00
	Change Address Transfer\$15.00
	Change Address Keep Number\$15.00
	Change Listing\$15.00
	Change Number\$15.00
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Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

High-Speed Internet Service & Home Phone Service provided by Optical Communities. Programming, packages, prices, number of channels, terms and conditions subject to change at any time. Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges & Home Phone Fees are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/ legal and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

\*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee from \$3/mo to \$6/mo. will be assessed with CHOICE Package or above.

All DIRECTV receivers and HDMI cables ("Equipment") in your apartment home are leased, whether you activate all, some or none of the DIRECTV receivers(s) in your apartment home, and your responsibility for the term of your lease at your apartment community. Advanced Receiver and/or mirror fees are only applicable on DIRECTV receivers you activate. All Equipment must be left in your apartment home in your apartment home upon moving out of your apartment community and in in good working order, normal wear and tear excepted, or you will be responsible for the replacement cost.

1 Actual speeds for Internet service will vary due to a variety of factors. Consult Optical Communities' Acceptable Use Policy ("AUP") at www.opticalcommunities.com as excessive bandwidth usage may result in additional charges or actions. 2 Modifying, altering, tampering or removing with the enclosure where our router is mounted in your apartment home constitutes a violation of the Company's AUP. 3 Consult http://www.directv.com for channels offered in each package &/or pricing if not shown. 4 Requires Advanced Receiver Service. 5 Per account. HD Access fee + DVR Service fee required for HD DVR service. DVR Service fee + Whole-Home DVR Service fee required when networking HD DVR with additional receivers. 6 If you have two receivers and/or one receiver and a Enabled TV/Device, the fee is \$6.50/mo. For the third and each additional receiver and/or Enabled TV/Device on your account, there is an additional fee of \$6.50/mo. per receiver, and/ or Enabled TV/Device.

Remote viewing requires a DIRECTV H25 HD Receiver(s) or RVU-enabled TV/Device in each additional room. Certain programming may not be available for remote viewing.iPad\* remote control and live-streaming functionality requires a home-based Wi-Fi connection and is limited to the range of home-based network. Internet access and directv.com login required (certain remote control functions require a standard DIRECTV remote).

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# **Getting Started**







Television

**High-Speed Internet** plus Home Wi-Fi

**Home Phone** 

1-888-981-1849

www.opticalcommunities.com