# **Upgrade Product & Pricing Options**

### Symmetrical High-Speed Internet Service<sup>1</sup>

Upgrade to Ultra service (20Mb/20Mb) \$20.00 mo.
Super-fast speed to stream video in higher formats (Super HD, 3D),
surf the web, online gaming & more.

Upgrade to Ultra+ (35Mb/35Mb)	. \$40.00 mo.
Ultra-fast speed to stream video in very high formats	s (4K, Super
HD, 3D), view multiple streams, online gaming & mo	ore.

Upgrade to Mega (50Mb/50Mb)	\$50.00 mo.
Hyper-fast speed to stream multiple streams in ver	y high formats
(4K, Super HD, HD), online gaming and more.	

Augment your ability to run your own web site, remotely access your home PC, and participate in online gaming with a fixed IP address (if available).

Preferential Router Placement <sup>2</sup>	.\$15.00 mo.
If you require to replace our router with your router a	s the primary
router connected to our Ethernet switch.	

# Digital Home Phone Pricing

Unlimited Local/LD Package	\$34.95 mo.
Unlimited calling nationwide (all 50 states) plus Canad	da including
18 advanced calling features (Caller ID, Voice Mail, 3	Way Calling,
Call Forwarding and more).	

# **DIRECTV® Packages**

Upgrade to CHOICE <sup>™</sup> Package <sup>3</sup> \$21.99 mo. Access to over 175 channels.	*
Upgrade to XTRA Package <sup>3</sup> \$34.99 mo. Access to over 220 channels.	*
Upgrade to ULTIMATE Package <sup>3</sup>	*
Upgrade to PREMIER™ Package³ \$98.99 mo. Access to over 315 channels including all premium networks.	*
Premium Networks	3

#### Equipment

SD Receiver		 						 		\$69.00
HD Receiver <sup>4</sup>		 						 		. \$99.00**
HD DVR Receiver <sup>4</sup>								 		\$199.00**

Genie <sup>4</sup> \$299.00**
Genie Mini <sup>6</sup>
4K Genie Mini <sup>4</sup>
Cinema Connection Kit
DIRECTV Advanced Receiver Service

HD Access <sup>5</sup>	\$10.00 mo.
DVR Service <sup>5</sup>	\$10.00 mo.
Whole-Home DVR Service <sup>5</sup>	\$3.00 mo.
Additional Receiver(s)6	\$7.00 mo.

Whole-Home DVR Service <sup>5</sup> \$3.00 mo.
Additional Receiver(s) <sup>6</sup> \$7.00 mo.
Miscellaneous Fees/Charges
Professional Home Visit
(Service Call, Relocate, Transfer, etc.)
Initial Install of DIRECTV to New Residents No Charge
Initial Install of Existing DIRECTV Customers No Charge
Initial Install of Internet Svc to New Residents No Charge
Installation of Digital Home Phone Service \$99.99
Installation of 2nd Phone Line
Upgrade Programming Tier
(after initial install) No Charge
Internet Service Upgrade (after initial install) \$1.99
DIRECTV Equip. Upgrade/Add
(after initial install)\$65.00
Cinema Connection Kit Installation Fee\$25.00
Preferential Router Placement
Transfer Services within Community\$65.00
Downgrade Programming Tier No Charge
Downgrade Internet services
Disconnect Digital Home Phone No Charge
Disconnect 2nd Phone Line No Charge
Reconnect Fee for Non-Payment (no home visit)\$35.00
Reconnect 1 ce for fron-1 ayment (no nome visit)\$33.00

#### Home Phone Fees

Block/Add/Change/No Charge\$15.00
Additional Listing Add\$15.00
Additional Listing Delete
Block/Add/Change
Change Address Transfer
Change Address Keep Number
Change Listing
Change Number

Reconnect Fee for Non-Payment (home visit) . . . . \$65.00

Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

High-Speed Internet Service & Home Phone Service provided by Optical Communities. Programming, packages, prices, number of channels, terms and conditions subject to change at any time. Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges & Home Phone Fees are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/legal and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

\*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee from \$2/mo to \$7/mo. will be assessed with CHOICE Package or above.

\*\*12-Month Lease Agreement: Purchase of 12 consecutive months (for Standard and Advanced Receivers) of any DIRECTV base programming package. Early cancellation will result in a fee of \$20/month for each remaining month. Must maintain 12 consecutive months of your DIRECTV programming package. Failure to activate all DIRECTV system equipment in accordance with the multi-dwelling unit programming agreement and equipment lease addendum may result in a charge of \$150 per receiver. All equipment is leased and must be returned to DIRECTV upon cancellation, or unreturned equipment fees apply.

1 Actual speeds for Internet service will vary due to a variety of factors. Speeds listed above are not representative of wireless speeds which can vary and due to many factors relating to your device, antenna strength, operating system, wireless driver, processor, concurrent bandwidth usage from all of your devices, interference from other electrical devices, and more. Consult Optical Communities' Acceptable Use Policy ("AUP") at www.opticalcommunities.com as excessive bandwidth usage may result in additional charges or actions. 2 Modifying, altering, tampering or removing with the enclosure where our router is mounted in your apartment home constitutes a violation of the Company's AUP. 3 Consult http://www.directv.com for channels offered in each package &/or pricing if not shown. 4 Requires Advanced Receiver Service. 5 Per account. HD Access fee required for HD Receiver lease. DVR Service fee required for DVR Equipment. HD Access fee + DVR Service fee required for HD DVR service. HD Access fee + DVR Service fee required when networking HD DVR with additional receivers. 6 If you have two receivers and/or one receiver and a Genie Mini Client/Enabled TV/Device, the fee is \$7.00/mo. For the third and each additional receiver and/or Genie Mini Client/Enabled TV/Device, the fee is \$7.00/mo. per receiver, Genie Mini Client and/or Enabled TV/Device.

Remote viewing requires a DIRECTV Genie Mini Client, H25 HD Receiver(s) or RVU-enabled TV/Device in each additional room. Certain programming may not be available for remote viewing. GenieGo device required and available separately to enable mobile devices. Requires DIRECTV subscription, a GenieGo device connected. Internet access and directv.com login required (certain remote control functions require a standard DIRECTV remote).

©2015 Optical Communities. DIRECTV, CHOICE, PREMIER, Genie, GenieGo are trademarks of DIRECTV, LLC. All other trademarks and service marks are the property of their respective owners.



# **Getting Started**







Television

High-Speed Internet plus Home Wi-Fi

**Home Phone** 

1-888-981-1849

www.opticalcommunities.com