# **Upgrade Product & Pricing Options**

### Symmetrical High-Speed Internet Service<sup>1</sup>

Upgrade to 500 Mbps / 500 Mbps \$25.00 mo.
Hyper-fast speed to connect many devices & stream multiple
streams in very high formats (4K, HD), online gaming and more
(wireless speeds may vary).

Static IP
Preferential Router Placement <sup>2</sup> \$5.00 mo
IP Address fee for dynamic IP address if you require to connect
your router directly to our switch.

# Digital Home Phone Pricing

Upgrade to CHOICE™ Package<sup>3</sup>......\$40.24 mo.\*

# **DIRECTV® Packages**

Access to over 175 channels.
Upgrade to XTRA Package <sup>3</sup> \$63.99 mo.*
Access to over 220 channels.
Upgrade to ULTIMATE Package <sup>3</sup> \$83.49 mo.*
Access to over 240 channels.
Upgrade to PREMIER™ Package <sup>3</sup> \$156.74 mo.*
Access to over 315 channels including all premium networks.
Premium Networks <sup>3</sup>

HBO*, STARZ*, SHOWTIME*, Cinemax*, or SPORTS PACK
Equipment
HD Receiver <sup>4</sup>
HD DVR Receiver <sup>4</sup>
Genie <sup>4</sup> \$299.00**
Genie Mini <sup>6</sup>
4K Genie Mini <sup>4</sup>
Genie2 <sup>4,7</sup> \$299.00**
Cinema Connection Kit

#### **DIRECTV Advanced Receiver Service**

DVR Service<sup>5</sup>.....\$10.00 mo.

Whole-Home DVR Service <sup>5</sup> \$3.00 mo.
$Additional\ Receiver\ (each)^6. \dots \qquad \qquad \$7.00\ mo.$
Advanced Receiver Svc (per acct)\$15.00 mo.
Miscellaneous Fees/Charges
Professional Home Visit \$65.00
(Service Call, Relocate, Transfer, etc.)
Initial Install of DIRECTV to New Residents No Charge
DIRECTV 4K or Genie2 Installation\$99.99
Initial Install of Existing DIRECTV Customers No Charge
Initial Install of Internet Svc to New Residents No Charge
Installation of Digital Home Phone Service \$99.99
Self-Installation of Digital Home Phone Svc <sup>8</sup> \$19.99
Installation of 2nd Phone Line
Upgrade Programming Tier
(after initial install) No Charge
Internet Service Upgrade (after initial install) \$1.99
DIRECTV Equip. Upgrade/Add
(after initial install)\$65.00
Cinema Connection Kit Installation Fee \$65.00
Preferential Router Placement
Transfer Services (any period between any residence)\$65.00
Downgrade Programming Tier No Charge
Downgrade Internet services No Charge
Disconnect Digital Home Phone No Charge
Disconnect 2nd Phone Line No Charge
Reconnect Fee for Non-Payment (no home visit)\$35.00
Reconnect Fee for Non-Payment (home visit) \$65.00
Harris Blance France

## **Home Phone Fees**

Block/Add/Change/No Charge\$15.00	
Additional Listing Add\$15.00	
Additional Listing Delete\$15.00	
Block/Add/Change	
Change Address Transfer	
Change Address Keep Number\$15.00	
Change Listing	
Change Number	

Credit/debit card required on file. Valid email required on file. Credit/debit card and email address will be used to obtain payment for all new subscribers and all new accounts; credit card will be processed on a monthly and on-going basis for all charges. You must keep your email address and contact phone number current. Contact Customer Service directly if you do not receive your paperless bill notice.

High-Speed Internet Service & Home Phone Service provided by Optical Communities. Programming, packages, prices, number of channels, terms and conditions subject to change at any time. Pricing residential. Taxes, fees, surcharges and usage charges are not included and apply to free, discounted, and non-discounted offers for all packages, products and services. All Miscellaneous Fees/Charges & Home Phone Fees are not refundable once order is placed. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/legal and in order confirmation. Number of HD channels varies by package. Not all networks available in all markets. Other restrictions may apply.

\*Bill Credit/Programming Offer. In certain markets, a Regional Sports fee up to \$19.99/mo will be assessed with CHOICE and above.

\*\*12-Month Lease Agreement: Purchase of 12 consecutive months (for Standard and Advanced Receivers) of any DIRECTV base programming package. Early cancellation will result in a fee of \$20/month for each remaining month. Must maintain 12 consecutive months of your DIRECTV programming package. Failure to activate all DIRECTV system equipment in accordance with the multi-dwelling unit programming agreement and equipment lease addendum may result in a charge of \$150 per receiver. All equipment is leased and must be returned to DIRECTV upon cancellation, or unreturned equipment fees apply.

I Actual speeds for Internet service will vary due to a variety of factors. Speeds listed above are not representative of wireless speeds which can vary and due to many factors relating to your device, antenna strength, operating system, wireless driver, processor, concurrent bandwidth usage from all of your devices, interference from other electrical devices, and more. Speed for 1/1 Gbps tier is typically 940Mbps. Consult Optical Communities' Acceptable Use Policy ("AUP") at www.opticalcommunities.com as excessive bandwidth usage may result in additional charges or actions. 2 Modifying, altering, tampering or emoving with the enclosure where our router is mounted in your apartment home constitutes a violation of the Company's AUP. 3 Consult http://www.dircetv.com for channels offered in each package &/or pricing if not shown. 4 Requires Advanced Receiver Service. 5 Per account. DVR Service fee required for HD DVR equipment. DVR Service fee + Whole-Home DVR Service fee required when networking HD DVR with additional receivers. 6 If you have two receivers and/or one receiver and a Genie Mini Client/DIRECTV (or 4K) Ready TV, the fee is \$7.00/mo. For the third and each additional receiver and/or Genie Mini Client DIRECTV (or 4K) Ready TV or each Television. The fee for an additional receiver is applicable for each Television. The fee for an additional receiver is applicable for each Telvision. The fee for an additional receiver is applicable for each Telvision. The fee for an additional receiver is applicable for each Telvision.

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# **Getting Started**







High-Speed Internet



**Home Phone** 

1-888-981-1849

www.opticalcommunities.com